

2009 ECCFA Survey Recommendations

This document reflects the analysis of the 2009 ECCFA survey. It includes recommendations not only to the ECCFA officers, but also to all ECCFA members. The members of the survey analysis team were Elizabeth Becker, Rick Bonnom, Sue Ford, Terri Hightower, Dan Kernler, Marcia Luptak, Mary O'Sullivan, Roger Ramey, Manuel Salgado, and Eleanor Swanson. Thanks to all for your time.

Key Areas Identified by the Survey Analysis committee:

- Communication
- Academic involvement
- Future ECCFA involvement

Communication

The issue of communication was a thread throughout the survey responses.

What the ECCFA will do

- Representative Training
- Update website organization
- Strengthen relationships
- Coordinate better with IFT
- Revise new-member orientation

What YOU can do

- Know your ECCFA Senator and Officers
 - Participate on a committee
 - Read and respond to emails
 - Bookmark eccfaculty.org and read the minutes
-

Academic Involvement

This item was of particular interest because of the large discrepancy between how many faculty felt it was important and the general satisfaction with the ECCFA's involvement.

What the ECCFA will do

- Request a meeting with Dr. Sam regarding the Academic Policy Committee's role and responsibilities

What YOU can do

- When requested, express your concerns about academic policies currently being discussed
-

Future ECCFA involvement

Several comments addressed the issue of involvement in the ECCFA – both in general ECCFA activities, but also specifically in ECCFA leadership positions.

What the ECCFA will do

- Better publicize ECCFA-sponsored Union Leadership Institute training through IFT
- Make personal contact a priority

What YOU can do

- Communicate frequently with your Senator
 - Attend a Senate meeting
 - Consider attending ULI training sessions
 - Get to know your colleagues – attend a social event
-

Next Year's Survey

The committee also clearly identified some areas that will require more investigation in future surveys.

- **“Actions taken by the ECCFA...”** We need more details about these items. Responses to both statements clearly indicate some concerns, but more information is needed before it can be determined how the ECCFA can best address those concerns.
- **Communicating** – There are several areas which the committee felt we should investigate, including
 - Which modes of communication are most important/frequently used by ECCFA members?
 - How frequent do ECCFA members communicate with their Senators?
 - What are some of the reasons for the lack of involvement in the ECCFA?
- **Academic Involvement** – The committee was unsure of the reason behind the dissatisfaction reflected in this item. Next year's survey should go more in depth.